



(Pages : 2)

D – 2837

Reg. No. : .....

Name : .....

**Fifth Semester B.Sc. Degree Examination, December 2017**

**Career Related FDP Under CBCSS**

**Group 2(b) : Hotel Management and Catering Science**

**(Core Course)**

**BH 1546 : AVIATION AND CRUISE LINES MANAGEMENT**

**(2014 Admission Onwards)**

Time : 3 Hours

Total Marks : 80

**SECTION – A**

I. Answer **all** questions. **Each** carries 1 mark.

**(10×1=10 Marks)**

- 1) WTO.
- 2) CIAL.
- 3) What is the currency of Italy ?
- 4) Inn.
- 5) E ticketing.
- 6) Adventure tourism.
- 7) Business tour.
- 8) Deported passenger.
- 9) Excursionist.
- 10) Outbound Tour Operator.

**SECTION – B**

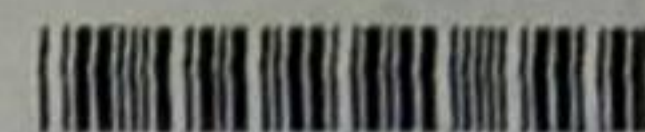
II. Answer **any 8** questions in **not** exceeding **one** paragraph **each**. **Each** question carries **2** marks.

**(8×2=16 Marks)**

- 11) Explain Civil Aviation Agency.
- 12) List down any 2 cruise brand service providers in the world.
- 13) Expand IATA. What are its functions ?
- 14) Explain the role of accommodation in Tourism.

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- 15) Explain on Houseboat tourism.
- 16) What is package tour ?
- 17) What is Diplomatic passport ?
- 18) What is the currency of Israel and Iran ?
- 19) Name the cities DUB, LHR, COK, MBA.
- 20) What is Agro Tourism ?
- 21) Explain the term VISA.
- 22) Decode and write the names of cities (1) DXB (2) CCJ.

SECTION - C

III. Answer **any 6** questions in **not** exceeding **120** words (short essay). **Each** question carries **4** marks. **(6x4=24 Marks)**

- 23) Explain the role and functions of KTDC.
- 24) Define a guide and what are their functions ?
- 25) Explain the various hotel departments in a cruise line.
- 26) What is cabin crew management ?
- 27) List down the various types of passports.
- 28) Explain the various stages in Air Ticketing Procedures.
- 29) Write on any International aviation organization.
- 30) Explain the various type of transportations.
- 31) Explain role of NGO in developing responsible tourism.

SECTION - D

IV. Answer **any 2** questions in **not** exceeding **4** pages (Long essay). **Each** question carries **15** marks. **(15x2=30 Marks)**

- 32) Plan an Itinerary for 20 people visiting Kerala for 5 days. Also cost the tour.
  - 33) What are the personal attributes, jobs duties and responsibilities of a cabin crew ?
  - 34) What are travel documents ? Explain on the various International travel documents.
  - 35) What is a travel agency ? What are their functions and responsibilities ? Explain in detail.
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